

Accomplishment Brief Report on Training Management for Pharmacists under Better Health in Bangladesh Project

Management Sciences for Health (MSH) is a non-profit organization that is working globally towards building resilient and sustainable health systems thereby improving the health and lives of the most vulnerable. To address the existing anomalies among the pharmacists, MSH shook hands with BCCP to undertake a series of training for the A and C grade pharmacists in 11 districts of Bangladesh named Dhaka, Narsingdi, Bagerhat, Jhalokathi, Moulvi Bazar, Chandpur, Natore, Mymensingh, Khulna, Chattogram and Rangpur.

Ideally pharmacists dispense medications upon reviewing prescriptions from authorized physicians. In Bangladesh however, many pharmacists have independent retail establishments and providing over-the-counter medicine coupled with some form of consultancy is common. Also lack of proper training results in improper handling of patients, stock-outs and wastage of medicines and commodities.

Under MSH's Better Health in Bangladesh project, BCCP is carrying out Orientation on Establishment and Operations of Model Pharmacy in Bangladesh for A grade pharmacists and Training on Establishment and Operations of Model Medicine Shop in Bangladesh for C grade pharmacists. A total of 5371 pharmacists attended in 132 batches trainings during July21, 2019-January 02,2020.

On April 23, 2019 Management Sciences for Health (MSH) and Bangladesh Center for Communication Programs (BCCP) entered into an agreement for a period from May 12, 2019-January15, 2020. a total of 5371 pharmacists attended in 132 batches (including both A & C grade) trainings during July21, 2019-January 02,2020.

The purpose of this assignment is to provide training management of both events in relation to Orientation on Establishment and Operations of Model Pharmacy in Bangladesh for A grade pharmacists and Training on Establishment and Operations of Model Medicine Shop in Bangladesh for C grade pharmacists under the Better Health in Bangladesh project.

Conduct Orientation for A-grade pharmacist:

BCCP successfully organized and managed 5day orientation on Establishment and Operations of Model Pharmacy in Bangladesh in 8 batches from July 21, 2019-January 02, 2020 at Pharmacy Council of Bangladesh (PCB) conference room. A total of 312 A-grade pharmacists attended in the training in 8 batches which 114 were female. Mr. M Mosaddek Hossen, Vice president, PCB Mr. Muhammad Mahbulul Haque, Secretary, PCB and Dr. Md. Iftakhar Hassan Khan, Acting Project Director & Senior Technical Advisor MSH were present in the inaugural sessions on several occasions. They delivered their welcome speeches. Mr. Mohammad Shahjahan, Director and CEO, BCCP was present in the inaugural session of the first batch of the orientation. He expressed that every person has their potential to play an important role in improving peoples lives.



He also mentioned that the combination of knowledge and experience is very powerful in communication. Everyone can improve on communication and listening skills especially counselling and dispensing process.

The closing session of all batches were held at DGDA conference room at Mohakhali. Major General Md Mahbubur Rahman, Director General, DGDA was present in the all closing



sessions. He delivered his closing speech and awarded certificate among the participants.

Conduct Training for C-grade Pharmacist:

BCCP organized and conducted training on Establishment and Operations of Model Medicine Shop in Bangladesh at different venues of 11 districts in our country during August 24-December 12, 2019 which were Dhaka, Narsingdi, Bagerhat, Jhalokathi, Moulvi Bazar, Chandpur, Natore, Mymensingh, Khulna, Chattogram and Rangpur. Two members team comprising of Local coordinator and Local Associate were organized and managed the training event for the C grade pharmacists. A total of 5059 participants attended in the training in 124 batches, which 170 were female at 11 districts. In each session on average 41 pharmacists attended.



Considering the overall undertaking, it has been observed that the participants were very active and eager to acquire knowledge, skills and develop attitudes. Having this training the C-grade pharmacists are expected to smoothly the DGDA rules including dispensing of the medicine as well as go forward to establish model medicine shop and ensure Good Dispensing Practice (GDP), which will ultimately benefit the community.